

Providing Managed Services which enhance **operational efficiency** and cross-regional **consistency**



ServicePlus Managed Services

ServicePlus, Convergint's Managed Services in APAC, is a portfolio of services which utilise **advanced technologies** and dedicated **Service Operations Centre (SOC)** experts to provide centralised management of an organisation's systems, processes, and support functions with high efficiency and consistent delivery.

Centralised processes and support

System Monitoring Services

Adopt a **cloud-based solution** which utilises AI data analysis and machine learning for a **preventative, data-driven** approach to system maintenance.

Hosting Services

Outsource tasks, workflows and support functions to dedicated experts at Convergint's SOCs for **centralised management** with increased efficiency, consistency and professionalism.

Application Engineer Services

Entrust Convergint's highly-qualified experts which are approved and certified by the end-user before being granted access to backbone systems to provide **high-level remote technical support**.

